

Privacy Statement

In the following we would like to inform you about the processing of personal data generated from the use of our website.

Responsible entity

elite Jet Service GmbH (Im Eschert 123, 47877 Willich)) is the responsible entity for this website. Further information on our company and authorised representatives can be found in our imprint.

Which data do we process?

Legal basis of data processing

In order to be able to provide you with our website and the related services, we process personal data on the following legal basis:

- your **consent** to the data processing (6 para. 1 lit. a) GDPR)
- for the **performance of a contract** (art. 6 para.1 lit. b) GDPR)
- based on a weighing of **legitimate interests** (art. 6 para. 1 lit. f) GDPR)
- in compliance with a **legal obligation** (art. 6 para. 1 lit. c) GDPR)

In the context of processing specific data we will refer to the corresponding concepts, so that you can relate the processing of your personal data to its respective legal basis.

In the case of our processing personal data based on your **consent**, you have the right to contact us at any time and to **withdraw** your consent henceforth.

If we process data based on a weighing of **legitimate interests**, you as the party affected have the right to **object** to the processing of your personal data, taking into consideration the specifications of art. 21 GDPR.

Access data

When you visit our website, personal data is processed in order to display its contents on your device.

The IP address of your device as well as further information about your browser have to be processed, so that your browser can access our website.

We are legally obliged by data protection regulations to guarantee the privacy and integrity of the personal data processed in our IT systems.

For this purpose and based on a weighing of legitimate interests the following data will be logged:

- IP address of the accessing device (for no longer than 7 days)
- Operating system of the accessing device
- Browser version of the accessing device
- Type of appliance
- Name of file transferred
- Date and time of your visit
- Transferred data volume
- Referrer URL (webpage visited before)

After 7 days at the latest, the IP address will be deleted from all systems used in the context of operating this website. On the basis of the remaining data, personal identification or references are no longer possible.

Furthermore, processed data is also used to detect and rectify faults on the website.

Cookies

On our website we use cookies. Cookies are small text files that can be stored in the browser on your device. They are necessary for the functioning of certain operations on our website.

With regard to language preference, we use a Polylang functional cookie on our website. It remembers the language selected by the user when he or she visits the website again. This cookie remains stored for a year before being deleted.

Further information on its privacy protection compliance can be found in the following link: <https://polylang.pro/doc/is-polylang-compatible-with-the-eu-cookie-law/>

You have the option to reject cookies by activating the respective settings in your browser. Please note that, by doing so, the functionality of our website may be impaired. Cookies will not install or start any programs or other applications on your device.

The use of cookies is based on the weighing of legitimate interests. It is our interest to assure the user-friendly handling of our website.

Web analytics

On this website, the web analytics tool “WebAnalytics” is used, a service offered by 1&1 IONOS SE (1&1 IONOS SE, Elgendorfer Str. 57, D-56410 Montabaur).

It is the exclusive purpose of using this tool, to statistically evaluate and technically optimise our web services, based on the weighing of legitimate interests.

The relevant data is detected either by a pixel or a log file. WebAnalytics does not use cookies for personal data security.

IONOS do not store the personal data of website visitors, so that no conclusions can be drawn regarding individual visitors. The following data is collected:

- Referrer (webpage visited before)
- Name of the visited page or the opened file
- Type and version of your browser
- Operating system in use
- Type of device in use
- Time of your visit
- Anonymised IP address (only for detecting the access point)

Further information about IONOS can be found [HERE](#).

Purposes of processing personal data

We process the aforementioned data for operating our website, for fulfilling contractual obligations with regard to our clients, or else for safeguarding our legitimate interests.

In case of requests outside an existing customer relationship, we process your data for sales and promotion purposes. You are entitled to object at any time to the use of your personal data for advertising purposes.

Recipients / data transfer

As a matter of principle, the data you entered into our systems is not forwarded to third parties. In particular, your data is not passed on to third parties for their promotional purposes.

However, we may contract service providers for operating this website or for other products or services we offer. In such a case, a service provider may gain access to personal data. We select our service providers carefully, especially with regard to data protection and data security, and we take all necessary measures regarding data protection requirements to ensure the admissibility of data processing.

Data processing outside the European Union

As to the processing of personal data outside the European Union, the preceding information is also applicable.

Inquiries about data protection / data protection officer

If you have any questions regarding data protection, please contact our data protection team at

E-Mail: datenschutz@elitejet.de

Our company has appointed a data protection officer who can be contacted by mail under the following postal address (please use the addition “attn: data protection officer”):

elite Jet Service GmbH
– **attn: data protection officer**–
Am Flughafen 16
D-41066 Mönchengladbach

Your rights as a data subject

You have the right to obtain **access** to the personal data held about you. You can contact us and request information at any time.

If your request for information does not reach us in writing, please understand that we may have to ask you to provide us with suitable proofs of your identity.

Moreover, you have the right to request the **rectification** or **deletion** of your personal data and to **restriction** of processing, to the extent that you are legally entitled to.

Finally, you have the right to **object** to the processing of your data, to the extent of applicable laws and regulations.

Within the scope of data protection regulations, you also have the right to **data portability**.

Erasure of data On principle, we delete personal data when further storage is not required. In particular, further storage may be necessary, if the data is needed to be able to fulfil contractual services, to examine and grant or to fend off warranty or potential guarantee claims. In the case of statutory retention requirements, the erasure of data is only possible after the retention period has expired.

Right of complaint to supervisory authorities

You have the right to lodge a complaint about our processing of personal data with a data protection supervisory authority.

Changes to this privacy policy

We revise this policy when required by changes on this website or other occasions. At any time, you will find the current version on this website.

Effective: 03/12/2020